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INTERTEK BUILDING & CONSTRUCTION  
INSPECTION AND PROGRAM MANAGEMENT (IPM) PROGRAM CONTACTS

130 Derry Court  
York, PA 17406

www.intertek.com  
PH: 717-764-7700

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Cool Roof Rating Council Samplings (CRRC)	Administrative Assistant <b>Audrey McGarrell</b> audrey.mcgarrell@intertek.com
Quality Assurance - New Participant Enrollment	
California State Fire Marshal (CSFM) <i>Decking &amp; Siding products</i>	Program Manager <b>Denise Kepner</b> denise.kepner@intertek.com
Deck and Handrail Quality Assurance (DHR)	
Railing Fabricator Additional Listee Program (RFALP)	
Vinyl Manufacturer's Association (VMA)	
VSI Product Certification Program (vinyl, insulated, polypropylene, & color retention)	
SFIA Code Compliance Certification Program <i>Connectors</i>	Program Manager <b>Melissa Graham</b> melissa.graham@intertek.com
SFIA Code Compliance Certification Program <i>Steel Framing</i>	
Custom Development Service for Certification or Quality Assurance Programs	Certification Manager <b>Sara Krompholz</b> sara.krompholz@intertek.com
Directory of Roof Assemblies (DORA)	
IAS Metal Building Manufacturer Inspection Programs AC172, AC472, AC473	Program Manager <b>Susan Deller</b> susan.deller@intertek.com
IAS Metal Building Assemblers AC478	
Product Samplings	
FORTIFIED Home Evaluator Program	Project Manager <b>Karen Yeter</b> karen.yetter@intertek.com
FORTIFIED-Wise Program	
IPD Certified Installer Program	
Window Covering Manufacturers Association (WCMA-AERC)	